# SOLUTION

## AMADA IoT SUPPORT

### SUPPORT ANYTIME, ANYWHERE

AMADA DIGITAL INNOVATION
**V-factory**
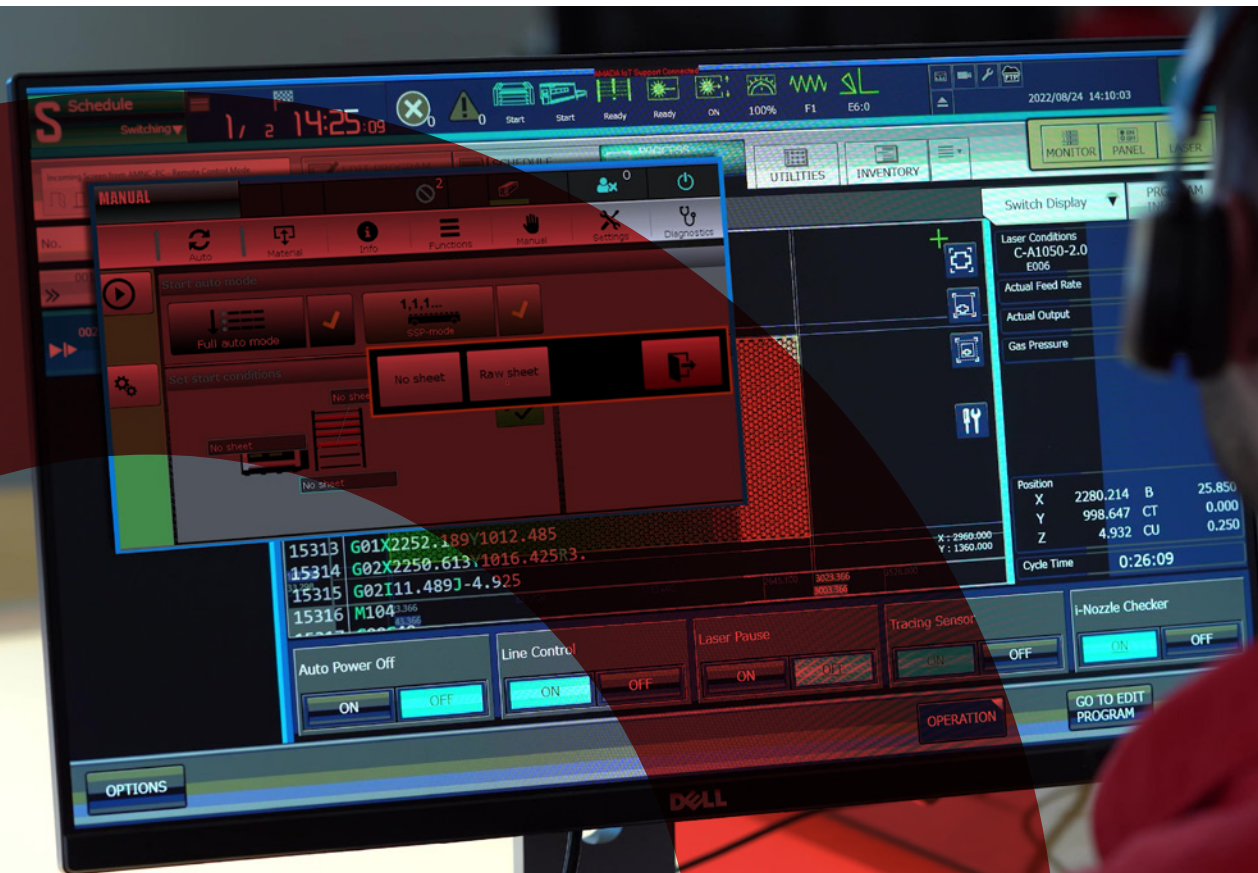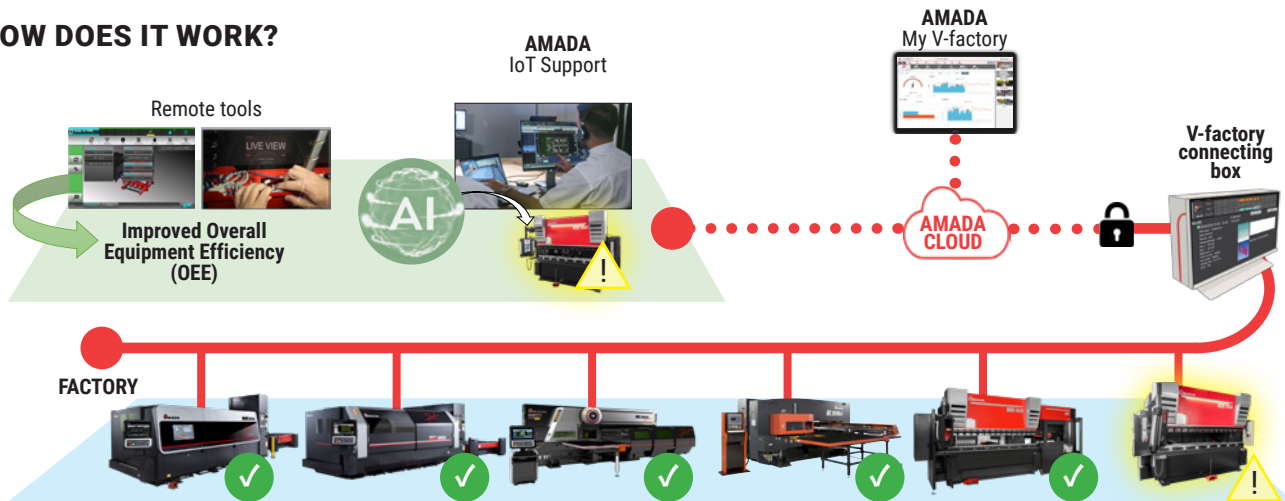


AMADA®

# AMADA IoT SUPPORT

## SUPPORT ANYTIME, ANYWHERE

REAL TIME MACHINE MONITORING AND PREDICTIVE MAINTENANCE
AMADA IoT Support explores artificial intelligence and remote technologies to support customers regardless of their location
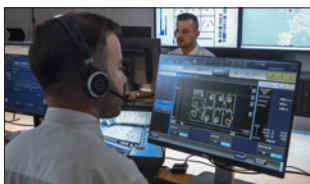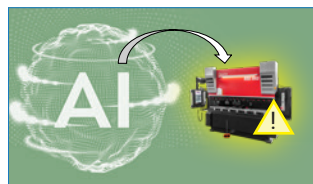
### HOW DOES IT WORK?



Remote tools

AMADA
IoT Support

AMADA
My V-factory

V-factory
connecting
box

Improved Overall
Equipment Efficiency
(OEE)

AMADA
CLOUD

FACTORY

### CUSTOMER BENEFTIS

| Remote Support | 24/7 Automatic Response | Predictive Maintenance | Connection to network of experts |
|---|---|---|---|
| Multiple communication channels for remote assistance | Automatic alarm identification and response system | Self-diagnostic tools to predict and prevent machine breakdowns | All the AMADA Group companies are linked and committed to deliver the best customer support |



### IoT SUPPORT TOOLS



**Ancillary equipment**

**Automation**

**Machine**

**V-Monitor**

**V-Live**

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